



**Born in Brooklyn, NY September 6, 1954, R.B. Roberts worked on his first home improvement project as a helper with his dad when he was 8 years old. It was an insulation project covering the entire area of the attic of a private home. On occasion, he would tag along with his dad doing all sorts of odd jobs.**

At 13 years old, for one summer, he was a building manager. Nevertheless, in later years, RB also worked a hefty smorgasbord of jobs in unrelated fields, in both the service and construction realms. In the process, he garnered quite a well-rounded repertoire of skills and awareness in personal business relations. Subsequently, by the time he arrived to Seattle in 2001, he boasted over 40 years property experience (These days he is a bit modest about that since, today, that number is actually "50+," intermittently). When he moved to *Seattle in 2001* (after leaving a "door-to-door" national transient magazine subscription team he traveled with from New York), he quickly began work as a temporary laborer (later also registering as an independent general contractor). The more "laid back" environment greatly enhanced his "trades awareness" at an accelerated rate through working with/for a wider variety of contractors, subcontractors, laborers, and residents. By association, he was also exposed to the "inside story" about others he worked with/for.

In the process, he became increasingly privy in distinguish between ethical and unethical practices, "good guys" and "bad guys" with respect to contract-related home maintenance and improvement projects. By 2010, from his home in Shoreline, WA, (his second home at the time), having already registered HGRBS in the state the previous years as a sole proprietorship (which is now national nonprofit which outsources much of its volunteer needs), he stumbled across a story that clearly defined his *ultimate* life's calling. It was about a helpless senior homeowner who was psychologically terrorized for 7 consecutive months by an unstable contractor. He still regards that moment as his "wake up call," a "Divine" calling on his life to share information with other private home heads in the US which can enable them to make safer and wiser choices about home improvement contractors. ... That was more than 8 years ago. Today, R.B. stays busy with others towards helping to make things better for our residents through encouraging adoption of far better standards/priorities for far better contractors.